

## **MR. GOPAL JETHMAL MBA, ACTA**

Organisation Developer, HRD Consultant & Professional Trainer.



He specialises in conducting workshops for Teacher Development Programmes such as:

- **Facilitation Skills, Action Research for Foreign Language Teachers, Supporting Teachers in Nurturing 21<sup>st</sup> Century Skills, Presentation Skills**, among others, for the various departments & schools in the *Ministry of Education, Singapore*.
  - **Engaged Learning Strategies** for *Yishun Primary School & Guangyang Primary School*.
  - **Teacher's Professional Development - Action Research** for *Ang Mo Kio Secondary School*
  - **Teacher's Professional Development – Subject Literacy** for *Tanjong Katong Girl's School*.
  - **Teachers As Effective Communicators** for *Catholic High School*.
- Please see other track records below.**

He gives emphasis on the importance of developing the teacher's ability to teach and to handle classes effectively, as he believes in the value & importance of education. He believes that the knowledge of every student relies on the productivity of a teacher.

In his trainings, he uses a lot of **NLP techniques and skills such as Sensory Acuity, Anchors, Meta Models, Behaviour Change, Core Statements, Perceptual Positions, Parts Negotiation, Timelines, Beliefs, Modelling, Filters, Tuning into Human Wavelengths, Values, Reframing, Metaphors** and many more. His trainings are found to be lively, conducted with **great enthusiasm, compassion and respect in every lesson** taught. His ability to link concepts, examples & experiences from the trainings to the actual workplace scenarios have helped his participants to put into practice quickly the skills learnt within their area of work. Participants find him approachable & friendly. His **systematic thinking, clarity in communication & delivery of training** has resulted in favourable feedback and positive comments from his participants.

He earned his **Master's Degree in Business Administration** at **Anglia Ruskin University (UK)**.

Mr Gopal has been conferred with **Advanced Certificate in Training and Assessment (Facilitated Learning)** by the **Workforce Development Authority, Singapore**, being competent in the units of competency:

- CU1: Interpret the Singapore Workforce Skills Qualification (WSQ) Framework (TR-HCD-302C-1)
- CU2: Apply Adult Learning Principles and Code of Ethics Relating to Training (TR-HCD-301C-2)
- CU3A: **Design and Develop a WSQ Facilitated Training Programme** (TR-TDV-301C-1)
- CU4A: **Prepare and Facilitate Classroom Training** (TR-TDL-304C-1)
- CU5: **Develop a Competency-Based Assessment** (TR-TEV-302C-1)
- CU6: **Conduct Competency-Based Assessment** (TR-TEV-303C-1)

He has also completed the following certifications:

- University of Wales – Certificate in Research Methodologies
- **National Council of Social Service (NCSS) - Working with Adolescents and Adults with Special Needs: Engagement and Teaching Strategies**
- BizSAFE Level 2 - Develop A Risk Management Implementation Plan
- BizSAFE Level 4 - Develop A Workplace Safety and Health Management System (WSHMS) Implementation Plan
- National University of Singapore (NUS) Extension - Train-the-Trainer Certificate
- Productivity & Standards Board (PSB) - Training Management Certificate
- National First Aid Council (NFAC) - Certified in Standard First Aid
- Tools and Methods for Implementing Design Thinking (Singapore Workforce Skills Qualifications (WSQ), Singapore Workforce Development Agency (WDA))
- Apply Systems Thinking In Problem Solving And Decision Making (issued by Singapore Workforce Skills Qualifications (WSQ), Singapore Workforce Development Agency (WDA))
- Johns Hopkins University – Certificate in Psychological First Aid
- Academy of Modern Applied Psychology –  
Cognitive Behavioural Therapy Practitioner Certificate  
Counselling Practitioner Certificate

Below are some Training Workshops, Keynote Engagements & Facilitation Projects conducted:

| <b>Client Name</b>   | <b>Industry</b> | <b>Course Title</b>  |
|--|-----------------|--|
| <b>SEnable</b><br>An agency dedicated to enabling persons with disabilities. | VWO             | Contact Centre Management – For people with Disabilities   |
| <b>Ministry of Education</b>   | Gov't           | Certificate in Basic Counselling for Education and Career Guidance (ECG) Counsellors                         |
| <b>MOE – Various Schools</b>   | Gov't           | Handling Youth-At-Risk<br>Time-Out Programmes<br>After-School Engagement: Cultivating Responsible Behaviours |
| <b>Singapore Prisons Service</b>   | Gov't           | Anger Management – Youth<br>Team-building: Cultivating Responsible Behaviours - Youth                        |
| <b>Philippine Women's College of Davao</b>                                   | Schools         | The Art of Giving Constructive Feedback  |
| <b>Tecarro College Foundation</b>  | Schools         | The Art of Giving Constructive Feedback  |
| <b>Ministry of Education</b>   | Schools         | Action Research in Character & Citizenship Education   |
| <b>Ministry of Education</b>   | Schools         | E-One Learning Forum for Singapore Teachers  |
| <b>Ministry of Education</b>   | Schools         | Action Research for Foreign Language Teachers  |
| <b>Ministry of Education</b>   | Schools         | Emotional Intelligence Training  |
| <b>Academy of Singapore Teachers</b>   | Schools         | Assertive Communication for the Workplace (Div 1-2 EAS)  |
| <b>Academy Of Singapore Teachers</b>   | Schools         | Supporting Teachers in Nurturing 21st Learners   |
| <b>Academy Of Singapore Teachers</b>   | Schools         | Presentation Skills Course for Div 3-4 EAS   |
| <b>Academy of Singapore Teachers</b>   | Schools         | Facilitation Skills for Learning Team Leaders  |
| <b>Academy Of Singapore Teachers</b>   | Schools         | Facilitation Skills Course for Div 1-2 EAS   |
| <b>Academy Of Singapore Teachers</b>   | Schools         | Building Relationships At Work   |
| <b>Academy Of Singapore Teachers</b>   | Schools         | General Office Administration Skills   |
| <b>Yishun Primary School</b>   | Schools         | Skillful Teaching in the Classroom   |
| <b>Qihua Primary School</b>  | Schools         | Staff Strengths-Based Profiling & Team bonding Workshop  |
| <b>Tanjong Katong Girls' School</b>  | Schools         | Teacher Professional Development on Subject Literacy   |
| <b>Wellington Primary School</b>   | Schools         | Staff Professional Development Workshop  |
| <b>Huamin Primary School</b>   | Schools         | Staff Professional Development – Appreciation At Work  |

More references available upon request.